

*The Human Factor 2017*


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# Case Study: Gray Dawes Travel Booking System II

Maria Wolters

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### Total cost of my flight Flybe

 Return ticket(s) :

168.25 GBP

Checked baggages :

0.00 GBP

Credit card fee :

5,05 GBP

No indication that  
price not validated yet



Validate flight tickets price

Flight price: GBP 168.25

Total trip price:  
GBP 338.25

### Additional information


Billing address:

Gray Dawes Travel Colchester  

Alan Turing Department code: 

Select >

Alan Turing Project Code:

JV and core research (R-SIS-001) 

### TRIP DATA SHARING

☒ I accept to share my trip data with my network


### Notifications

To the hotel STUDIOS 2 LET SERVICED APARTMENTS

Message:

(60 characters max)

 ☐ I have read and accepted the terms and conditions of [Flybe - Terms and Conditions](#)

 ☐ I have read and accepted the terms and conditions of [PR Aviation](#)

My Selection

Complete this reservation

## 📌 Total cost of my flight Flybe

✈ Return ticket(s) :	168.25 GBP
Checked baggages :	0.00 GBP
Credit card fee :	5,05 GBP

Validate flight tickets price

Flight price: GBP 168.25

Total trip price:  
GBP 338.25

## 📌 Additional information

Billing address: Gray Dawes Travel Colchester +

Alan Turing Department code: Select >

Alan Turing Project Code: JV and core research (R-SIS-001)

Let's select the  
department code

## 📌 TRIP DATA SHARING

☒ I accept to share my trip data with my network

## ✉ Notifications

To the hotel STUDIOS 2 LET SERVICED APARTMENTS

Message:  
(60 characters max)

- ✈ ☐ I have read and accepted the terms and conditions of [Flybe - Terms and Conditions](#)
- ✈ ☐ I have read and accepted the terms and conditions of [PR Aviation](#)

My Selection

Complete this reservation

## Additional information

Address:

Gray Dawes Travel Colchester



Turing Department code:

Select >

Turing Project Code:

JV and core research (R-SIS-001)

## DATA SHARING

I accept to share my trip data with my network

## Locations

the hotel STUDIOS 2 LET SERVICED APARTMENTS

Message:

(characters max)

I have read and accepted the terms and conditions of [Flybe - Terms and Conditions](#)

I have read and accepted the terms and conditions of [PR Aviation](#)

ction

Complete this reservation

## Additional information

ing address:

Gray Dawes Travel Colchester



h Turing Department code:

Faculty Fellows (RES-2140)

h Turing Project Code:

JV and core research (R-SIS-001)

## TRIP DATA SHARING

I accept to share my trip data with my network

## ifications

the hotel STUDIOS 2 LET SERVICED APARTMENTS

ssage:

0 characters max)

have read and accepted the terms and conditions of [Flybe - Terms and Conditions](#)

have read and accepted the terms and conditions of [PR Aviation](#)

lection

Complete this reservation

## Total cost of my flight Flybe

✕ Return ticket(s) :	168.25 GBP
Cheapest	0.00 GBP
Cre	5,05 GBP

Please validate the flight ticket price before booking.

validate flight tickets price

Schließen

Flight price: GBP 168.25

**Total trip price:**  
**GBP 338.25**

## Additional information

Billing address:

Gray Dawes Travel Colchester



Alan Turing Department code:

Faculty Fellows (RES-2140)

Alan Turing Project Code:

JV and core research (R-SIS-001)

## TRIP DATA SHARING

☒ I accept to share my trip data with my network

## Notifications

To the hotel STUDIOS 2 LET SERVICED APARTMENTS

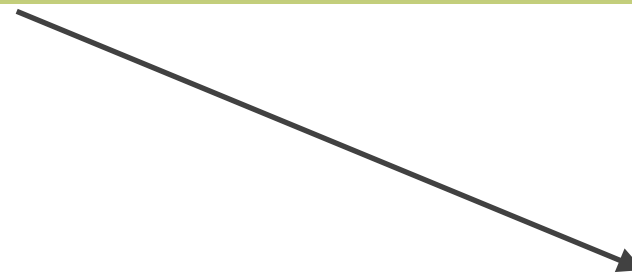
Message:

(60 characters)



lybe

This is the colour of the button  
after the tickets have been validated


















Validate flight tickets

Flight price: GBP 1

Total trip price:  
GBP 34

- Previous
- Print the itinerary
- Email my itinerary

## KEYS

-  Negotiated rate
-  Public rate
-  In-policy
-  Approval required for out-of-policy requisitions only
-  Preference level
-  Date limit to issue tickets
-  Ticketless
-  E-ticket available
-  Free luggage/passenger
-  No luggage, the airline may charge additional fees for checked luggage or other optional services
-  Night flight
-  Short connection
-  Long connection
-  Online ticket printing available
-  Seat reservation not guaranteed

## Booking confirmation

**1** Your Trip has been successfully booked. Thank you for your reservation. You will receive an email confirmation.

**TOTAL COST ESTIMATES : GBP 343.02**

### RESERVED FLIGHTS

#### 1 return ticket(s):

Outbound flight: 22/02/2017 6:05 Edinburgh (EDI), Edinburgh, United Kingdom - 22/02/2017 7:55 London City (LCY), London, United Kingdom

Inbound flight: 24/02/2017 20:05 London City (LCY), London, United Kingdom - 24/02/2017 21:35 Edinburgh (EDI), Edinburgh, United Kingdom

Price: GBP 173.02

Booking reference: C0S03Z, BSTLVS

**Baggage Allowance:** The airline may charge additional fees for checked baggage or other optional services

Payment method: Company credit card: (card number 553403XXXXXX8742 expiry date 08/17)

### RESERVED HOTEL ROOMS

1 hotel room / 2 night(s) / Studios 2 Let Serviced Apartments - 36 37 CARTWRIGHT GARDENS, WC1H 9EH, LONDON Greater London, GB, UNITED KINGDOM

Price: GBP 170.00

Booking reference: GD170090485-1, Confirmation number: FGGAL067DBIBFU

Cancellation policy: Cancel before feb 15 2017 1200 local hotel time

Reservation status: Confirmed

Payment method: Company invoiced

Bonus: Guess what happened when I arrived at the hotel

Plan a new trip

Check my trips